# Professional Experience

## **Systems administrator** Sept. 2024 – Present

### Bell Ambulance

* Managed multi-site Active Directory Forest environments, implementing Group Policy Objects to standardize and secure user and system configurations
* Led security and compliance initiatives, enforcing HIPAA standards and deploying two-factor authentication
* Spearheaded ransomware recovery operations, minimizing data loss and restoring full functionality with minimal distribution
* Developed and automated enterprise-wide data reporting dashboards using Grafana Enterprise, increasing visibility into system performance and trends
* Provided advanced, on-call support for field and emergency response teams, ensuring seamless access to critical IT systems in real time

## **Systems administrator / it consultant specialist** july 2022 – Sept. 2024

### The VanderBloemen Group

* Built internal IT Department from the ground up, establishing documentation, infrastructure and SOPs to support scalable growth
* Oversaw IT operations across multiple locations, managing 100+ endpoints using Microsoft Identify and Intune with NinjaRMM
* Designed and maintained cloud-based infrastructure to improve performance and support remote teams
* Led all technical aspects of acquisition integrations and migrations with zero business interruption
* Implemented KnowBe4 training program, partnering with executives to identify and train high-risk staff
* Collaborated with networking team to deploy Fortinet IPSec tunnels and firewalls across 11 locations

## **IT Consultant** June 2018 - Present

### Slinger Super Speedway | 2025

* Deployed and migrated a new website serving 500k+ customers annually, while engineering a cost-effective bandwidth strategy that optimized delivery of 5TB+ data per year
* Directed cross-functional collaboration during a company sale, aligning owners, former stakeholders and marketing to ensure a seamless technical transition
* Conducted a technical value requirement analysis for business-critical operations

### Frank Gillitzer Electric Co. | 2024

* Led cost-optimized workstation upgrades and migrated legacy systems to modern infrastructure, extending lifecycle value while improving reliability and security
* Implemented redundant backup policies using Proxmox Backup Server and S3-compatible cloud storage, ensuring disaster recovery readiness

### Park Meadows Home Association | 2023

* Built Azure-based cloud infrastructure to support digital operations and data access
* Developed security protocols and a documentation library to meet evolving business and leadership needs

### Pole Factory MKE | 2021

* Delivered an end-to-end sales and scheduling platform with Twilio SMS alerts, Sendinblue SMTP email and Stripe integrations, while advising on server hosting and infrastructure strategy

### Blue Line Auto Sales & Service | 2020

* Developed a custom WordPress inventory management application integrating MySQL and automated DevOps workflows, optimizing listings and image performance through Cloudflare

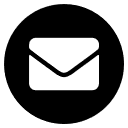
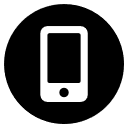
### USI Drilling | 2018

* Deployed a responsive PHP website and oversaw office workstation upgrades, deployments and migrations

# Career Summary

Results-driven IT Professional with a robust foundation in infrastructure design, systems administration, and cross-functional project leadership. Adept at driving complex technical initiatives from concept to execution, including full-scale migrations and business-critical recovery efforts with a consistent focus on minimizing downtown and maximizing operational efficiency. Recognized for building IT departments from the ground up and translating organizational needs into scalable, secure and cost-effective solutions. Brings a hands-on, solutions-first mindset backed by a deep commitment to continuous learning and innovation.

Max Kulik

IT Infrastructure Lead & Consultant

#### Expertise

Cloudflare

Veeam / Blackblaze

System Administration

Proxmox / VMWare / Nutanix

DevOps

AI Integration / Workflows

MySQL / MSSQL

Nginx / Traefik / Apache

Azure AD / Active Directory

Entra / Intune

Scalable Data Storage

Linux Administration

HIPAA / SOC2 / ISO 27001

Full Stack Development

Fortinet / Firewall Security

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